



Frequently Asked Questions...

Can I change anything that's offered in the different packages? YES - All of the packages can be modified to include many different options such as additional pages, flash media, java scripting and etc.

How much do I need to pay up front? One half payment of the total cost projected is expected before designing will begin excluding hosting fees. Final payment and yearly hosting fee is expected before completion & upload to web server. Unless paying online, then full package price is expected less custom design work.

What is needed to create a website? Before we can start to design your website, you will need to gather and provide the following information:

- Custom logo(s) or business cards
- Photos & Graphics (unless DMD Design Studio is providing & subject to copyright law)
- Text & Content
- Domain Name (provided its available from registry)
- Any brochures, flyers, press releases or write-ups about your company

What if I want to change something about the website during the design process? Everything is changeable during the development stages at no charge within reason. This means as long as it's only minor cosmetic and additions. Complete redesigns during development will be charged at an hourly rate.

How can I maintain my website after completion? You are allowed some minor changes at no charge but most maintenance is billed on a monthly/hourly rate. This includes photo updates and text changes.

Do I need a Domain Name or a Sub-Domain Name? Both will work just the same, it's all in what you want to portray to your potential customers. In the "address window" of your website, is where the difference will be seen. The only other fact is that a sub-domain name can never be transferred to any other location.

How many pages will I need for my website? My suggestion is to go surf the web and visit as many websites pertaining to your business as possible. Determine your needs based off what you see and read. Chances are you already have a good idea of what you want your website to say about you and your business, it's the design part that is the most difficult area to get started. Because there are so many choices, the only way to decide is just GO SURFING... We can custom create anything you see out there.

Do I have to use my existing email address for the website? Not technically. We have what is called "email aliases" in which we can assign any word to the "name" part of the email and have it redirected to your current email address or POP account. You can have unlimited "email aliases" on either a Domain or Sub-Domain account.

(i.e. info@yourname.com is redirected to you@aol.com or you@hotmail.com)

What is Web Hosting & why do we need to pay for it? Web hosting is provided by DMD Design Studio or other various hosting companies for the sole purpose of storing your website. For potential customers to find your website on the internet, it needs to be accessible through a "Web Host or Web Server". Most web hosting is fee-based, although there is "free-based" web hosting services available. I do not recommend these services as they usually have annoying "pop-up" ads that become cumbersome to work around and take away from the professionalism and quality of the website. DMD Design Studio provides web hosting that is not only affordable for 20 (twenty) Megs of disk space but it is totally free of any unwanted advertising and annoying pop-up ads.

"PUT YOUR BEST IMAGE FORWARD WITH..."

DMD Design Studio - 51 Gulf Road - Derry, NH 03038 - 603.458.1960